

Local Citizens Advice Bureaus around the West Midlands area

Citizens Advice Dudley & Wolverhampton, Dudley House, 9-11 Stone Street, WOLVERHAMPTON, West Midlands, DY1 1NP

This office is currently not open for clients and no staff are on this site.

Website: <http://citizensadvisedudleyandwolverhampton.org/>

Email: emailadvicecadudleyandwolverhampton@dudleycabx.org

Telephone Advice Helpline 0808 278 7919

Telephone advice times - Monday, Tuesday and Thursday only, 9.00am to 15.30pm

Citizens Advice Sandwell & Wallsall (Tipton), St Paul's Community Centre, Brick Kiln Street, TIPTON, West Midlands, DY4 9BP

Website: <http://citizensadvicesandwell-walsall.org.uk/>

Advice session times – Monday and Wednesday only 9.00am to 15.30pm

Telephone Advice Helpline 03444 111 444 (Charged at Local Rates)

Telephone advice times - Monday, Thursday and Friday 9.00am to 15.30pm, Tuesday 9.00am to 19.00pm,

Wednesday 9.00am to 12.30pm

Citizens Advice Sandwell & Wallsall (Oldbury), Municipal Buildings Halesowen Street, OLDBURY, West Midlands, B69 2AB.

<https://citizensadvicesandwell-walsall.org/>

Advice session times – Monday, Wednesday and Friday only 9.00am to 15.30pm

Telephone Advice Helpline 0808 278 7812 (Charged at Local Rates)

Telephone advice times - Monday, Wednesday, Thursday and Friday, 9.00am to 15.30pm, Tuesday 9.00am to 19.00pm

Citizens Advice Sandwell & Wallsall (Wednesbury), Wednesbury Library, Walsall Street, WEDNESBURY, WS10 9EH

<https://citizensadvicesandwell-walsall.org/>

Advice session times – Tuesday 9.30am to 17.30pm, Friday 9.30am to 17.00pm

Telephone Advice Helpline 0808 278 7812 (Charged at Local Rates)

Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 9.00am to 17.00pm

Citizens Advice Sandwell & Wallsall (Cradley Heath), Cradley Heath Community Centre Reddal Hill Road, CRADLEY HEATH, West Midlands, B64 5JG

<https://citizensadvicesandwell-walsall.org/>

Advice session times – Tuesday and Thursday only 9.00am to 15.30pm

Telephone Advice Helpline 0808 278 7812 (Charged at Local Rates)

Telephone advice times - Monday, Wednesday, Thursday and Friday, 9.00am to 15.30pm, Tuesday 9.00am to 19.00pm

Citizens Advice Sandwell & Wallsall (Smethwick), Unit 6, Tollgate Shopping Precinct, SMETHWICK, West Midlands, B67 7RA.

smethwick@citizensadvicesandwell-walsall.org

<https://citizensadvicesandwell-walsall.org/>

Advice session times – Monday, Tuesday and Thursday 9.00am to 15.30pm, Wednesday and Friday 9.00am to 12.30pm

Telephone Advice Helpline 0808 278 7812 (Charged at Local Rates)

Telephone advice times - Monday, Thursday and Friday, 9.00am to 15.30pm, Tuesday 9.00am to 19.00pm, Wednesday 9.00am to 12.30pm

Citizens Advice Staffordshire South West (Codsall), South Staffordshire District Council Offices, Wolverhampton Road, Codsall, Staffordshire, WV8 1PX

Freephone Advice Service 0808 278 7874

General Advice Drop-in - Thursday only, 9.00am to 15.00pm

Wyre Forest Citizens Advice, 21-23 New Road, KIDDERMINSTER, Worcestershire, DY10 1AF

<http://www.wyreforestcab.org.uk>

info@wyreforestcab.org.uk

Advice session times – Monday, Tuesday, Wednesday, Thursday and Friday 9.30am to 16.00pm

Telephone Advice Helpline 0808 278 7891

Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 10.00am to 16.00pm

Citizens Advice Shropshire Shrewsbury Office, Fletcher House, 15 College Hill, Shrewsbury, Shropshire, SY1 1LY

Offices open for telephone advice only. No public access to buildings for drop-in. Face to Face appointments are available, please contact Adviceline to book.

Website: <https://www.cabshropshire.org.uk>

Telephone Advice Helpline 0808 278 7894

Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 10.00am to 16.00pm

Citizens Advice Shropshire Oswestry Office, 34 Arthur Street (Please use CAS Fletcher House, 15 College Hill, Shrewsbury, Shropshire, SY1 1LY for any post) Oswestry, Shropshire, SY11 1JN

Website: www.citizensadvice.org.uk

Telephone Advice Helpline 0808 278 7894

Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 10.00am to 16.00pm

Citizens Advice Birmingham, First Floor, Wellington House, 31-34 Waterloo Street, Birmingham, West Midlands, B2 5TJ.

Website: <https://www.bcabs.org.uk>

Opening hours are 9.00am to 16.00pm. Strictly telephone advice only. No personal callers or drop in service.

Telephone advice times – Monday, Tuesday, Wednesday, Thursday Friday, 9.30am to 16.30pm

Advice via Adviceline Telephone Number 0808 278 7990 or webchat www.adviceguide.org.uk OR for Deaf/Hard Hearing Textphone Adviceline Number: 18001 03444 111445

Citizens Advice Solihull Borough, 176 Bosworth Drive Chelmsley Wood, SOLIHULL, West Midlands, B37 5DZ.

Advice session times – Tuesday and Fridays only 10.00am to 14.30pm

Telephone Advice Helpline 0808 278 7976

Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 10.00am to 14.30pm

Citizens Advice Sandwell & Wallsall (Walsall), E-Act Academy (Caretakers Cottage), Furzebank Way, Willenhall, West Midlands, WV12 4BD

Email: office@citizensadvice-walsall.org

Telephone advice Line: 0808 278 7812

Telephone advice times: Monday, Thursday and Friday 9.00am to 15.30pm, Tuesday 9.00am to 19.00pm, Wednesday 9.00am to 12.30pm.

Please note this office can only support with welfare benefits and debt issues.

Citizens Advice Bromsgrove & Redditch, 50-52 Birmingham Road, Bromsgrove, Worcestershire, B61 0DD

Telephone advice times – Monday to Friday 9.00am to 17.00pm

Telephone Adviceline 0808 278 7890

No personal callers or drop in service. Please do not visit the office unless there is a pre-arranged appointment which has been booked via the Adviceline.

North Warwickshire Citizens Advice, The Parish Rooms, Welcome Street, Atherstone, Warwickshire, CV9 1DU

<https://nwcab.org.uk/home/contact/>
advice@nwcab.org.uk

Office Hours – Monday to Thursday 9.00am to 4.30pm, Friday 9.00am to 16.00pm

Telephone Advice Helpline 0808 250 5715

Telephone advice times - Monday to Friday, 10.00am to 14.00pm

Citizens Advice South Warwickshire, Elizabeth House, Church Street, Stratford Upon Avon, Warwickshire, CV37 6HX

<https://www.casouthwarwickshire.org.uk/>

Advice session times – Monday to Friday 10.00am to 14.00pm

Telephone Advice Helpline 0808 250 5715

Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 9.00am to 17.00pm

Coventry Citizens Advice, Kirby House, Little Park Street, Coventry, West Midlands, CV1 2JZ

Website: <https://www.coventrycitizenadvice.org.uk/>

Email: enquires@coventrycab.org.uk

Advice session times – Monday to Friday 9.00am to 16.00pm

Telephone Advice Helpline 0800 144 88 48

Telephone advice times - Monday to Friday, 9.00am to 16.00pm

Deaf / Impaired Service text 07903 632593

Nuneaton Citizens Advice, Town Hall, Nuneaton, Warwickshire, CV11 5AA

Website: <https://www.brancab.org.uk>

Email: info@brancab.org.uk

Advice session times – Tuesday Wednesday and Thursday only 10.00am to 14.00pm

Telephone Advice Helpline 0808 250 5715

Telephone advice times - Monday to Friday, 9.00am to 17.00pm

Bedworth Citizens Advice, 25 Congreve Walk, Bedworth, Warwickshire, CV12 8LX

Website: <https://www.brancab.org.uk>

Email: info@brancab.org.uk

Advice session times – Monday and Friday only 10.00am to 14.00pm

Telephone Advice Helpline 0808 250 5715

Telephone advice times - Monday to Friday, 9.00am to 17.00pm

Rugby Citizens Advice, 1st Floor, Chestnut House, 32 North Street, Rugby, Warwickshire, CV21 2AG

Website: <https://www.brancab.org.uk>

Email: advisor@brancab.org.uk

Advice session times – Monday Tuesday and Wednesday only 10.00am to 14.00pm

Telephone Advice Helpline 0808 250 5715

Telephone advice times - Monday to Friday, 9.00am to 17.00pm

Jobcentres in the area:

Tel: 0800 169 0190

Open Monday to Fridays 8.00am to 18.00pm

Dudley JobCentre: Alexander House, 32 Wolverhampton Street, Dudley, West Midlands, DY1 1JR

Bilston Jobcentre: 14 High Street, Bilston, West Midlands, WV14 0DB

Wolverhampton Molineux Jobcentre: Molineux House, Temple Street, Wolverhampton, WV2 4AU

Willenhall Jobcentre: Upper Lichfield Street, Willenhall, West Midlands, WV13 1DH

Halesowen Maybrook House Job Centre: Maybrook House, Queensway, Halesowen, West Midlands, B63 4AH

Birmingham Jobcentre: Centennial House, 100 Broad Street, Birmingham, B1 3RB

If you need to contact your local Jobcentre you can use the telephone numbers below:

Telephone Jobcentre Plus for free by calling the DWP freephone contact number 0800 055 6688 to discuss Jobs & Benefits, job vacancies, or to make a new Universal Credit claim.

Jobcentre Plus Telephone numbers and address. Find the Jobcentre contact details for new claims and existing benefits claims.

If the Jobcentre is not listed above then please go to <https://www.jobcentrepplusoffices.co.uk/jobcentre-plus-offices/england/west-midlands/>