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Credit union website hits soar

Castle & Crystal Credit Union member rates have increased by nearly 150% during January compared with the same period last year.

The Dudley-Council backed credit union was the first in the Black Country to offer members a full online service at www.castleandcrystal.co.uk

The new website was launched mid-January and since then over 105 new members have signed up online, compared to 43 in January last year.

People can now complete membership and loan applications without having to visit the head office in New Street, Dudley.

After registration, members can view online account balances, deposit into savings accounts using debit cards, and withdraw directly by transferring cash to their bank accounts.

In addition, ethical affordable loans will be accessible to customers and decisions will be made much more quickly through the new online service.

Councillor Pete Lowe, cabinet member for finance, said:

“Castle & Crystal’s new website is proving to be a hit with customers old and new.

“The user friendly screens enable people to easily see their accounts, transfer cash and apply for loans.

“Members of a credit union help money to circulate and stay within the community helping to support local people and businesses.”

For more information call 01384 815771, visit the branch at 25 New Street, Dudley or visit www.castleandcrystal.co.uk Alternatively visit the facebook page [CastleCrystalCreditUnion](#) or contact them through twitter @Castle_Crystal.

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